



# GIFCT

## **The Global Internet Forum to Counter Terrorism**

### ***2020 Multi-Stakeholder Forum***

Thursday, July 23, 2020

Part I: 2:00 a.m. to 3:30 a.m. EDT

Part II: 2:00 p.m. to 4:15 p.m. EDT

**Join:**

<http://gifctevents.org/>

Prevent · Respond · Learn

# Agenda

## Part I: *The New GIFCT & the Threat Landscape*

### 2:00 a.m. EDT – *Welcome & Opening Remarks*

- **Brad Smith**, President, Microsoft
- **Courtney Gregoire**, Chief Digital Safety Officer, Microsoft, and Chair of the Operating Board, GIFCT
- **Nicholas Rasmussen**, Executive Director, GIFCT
- **Bjørn Ihler**, Chair of the GIFCT Independent Advisory Committee

### 2:30 a.m. – *The Evolving Threat Landscape: A 2020 Update*

- Moderator: **Dr. Shiraz Maher**, Global Network on Extremism and Technology (GNET)
- Response Panel:
  - **Farah Pandith**, Adjunct Senior Fellow, Council on Foreign Relations
  - **Lydia Khalil**, Research Fellow, Lowy Institute
  - **Hamish Hansford**, First Assistant Secretary, Department of Home Affairs, Australian Government
  - **Adam Hadley**, Director, Tech Against Terrorism

### 3:30 a.m. – *End of Part I*



# Agenda

## **Part II: *The Work of the New GIFCT: A Survey of Priority Focus Areas***

### **2:00 p.m. EDT** – *Overview of the GIFCT Working Groups*

- Moderator: **Nicholas Rasmussen**, Executive Director, GIFCT
- Working Group Facilitators:
  - Academic and Practical Research: **Dina Hussein**, Facebook
  - Content-Sharing Algorithms, Processes, and Positive Interventions: **Lucy Calladine**, Google and YouTube
  - Crisis Response: **Jacqueline Beauchere**, Microsoft
  - Legal Approaches: **Nick Pickles**, Twitter
  - Technical Approaches: **Adam Hadley**, Tech Against Terrorism
  - Transparency: **Dr. Erin Saltman**, Facebook

### **2:50 p.m.** – *Response & Reaction Panel*

- Moderator: **Nicholas Rasmussen**
  - Academia: **evelyn douek**, Harvard Law School
  - Law Enforcement: **Tobias Wippich**, German Bundeskriminalamt
  - Civil Society: **dia kayyali**, WITNESS

### **3:30 p.m.** – *Next Steps*



# Agenda

**3:35 p.m.** – *Break*

**3:45 p.m.** – *Working Group Breakout Sessions*

- Academic and Practical Research
- Content-Sharing Algorithms, Processes, and Positive Interventions
- Crisis Response
- Legal Frameworks
- Technical Approaches
- Transparency

**4:15 p.m.** – *End of Event*



## Featured Speakers



Image provided by speaker

### ***Courtney Gregoire***

Courtney Gregoire serves as General Manager & Chief Digital Safety Officer for Microsoft Corporation. In this role, Courtney is responsible for Microsoft's company-wide digital safety strategy to reduce harm from illegal and harmful content online through technology, policy, and partnerships. She is the current Board Chair for the Global Internet Forum to Counter Terrorism.

From 2015-2019, Courtney led Microsoft's Digital Crimes Unit work to combat cybercrime against vulnerable populations including children and the elderly. Before returning home to Washington state, Courtney served as Director of the National Export Initiative for President Obama and Deputy Chief of Staff for the U.S. Department of Commerce. She previously served as Legislative Director and Chief Counsel for U.S. Senator Maria Cantwell.

Courtney previously served as elected Commissioner for Port of Seattle from 2012-2019, member of the Seattle Colleges Board of Trustees and the



International Center for Missing & Exploited Children Board of Directors. Courtney is a graduate of Willamette University and Harvard Law School. Originally from Olympia, Courtney currently lives in Seattle with her husband Scott Lindsay and their two young daughters.



Image provided by speaker

### ***Nicholas Rasmussen***

Nicholas Rasmussen is the inaugural Executive Director of the Global Internet Forum to Counter Terrorism. A national security professional with more than 27 years in U.S.

government service, Rasmussen held senior counterterrorism posts at the

White House and in the U.S. Intelligence Community from 2001 to 2017. He concluded his government career as Director of the National Counterterrorism Center (NCTC), leading more than 1,000 professionals from across the Intelligence Community, federal government, and federal contractor workforce.

Rasmussen served in senior posts across three administrations, including as Special Assistant to the President and Senior Director for Counterterrorism at the National Security Council staff under Presidents Bush and Obama before being appointed Director of NCTC by President Obama and



continuing his tenure at the request of President Trump's administration. From 1991-2001, he served in policy positions at the Department of State, focused on the Middle East.

Rasmussen holds appointments as Visiting Professor of Practice at the School of Law, University of Texas at Austin; as Distinguished Visiting Fellow at the National Security College of Australia National University; and as Distinguished Professor of Practice at the Sandra Day O'Connor College of Law at Arizona State University. He is also a Non-Resident Senior National Security Fellow at the McCain Institute for International Leadership, where he served as Senior Director of National Security and Counterterrorism programs from 2018 to 2020.

Rasmussen holds a B.A. degree from Wesleyan University and an M.P.A. from the Princeton School of Public and International Affairs.



Image provided by speaker

### ***Bjørn Ihler***

Bjørn Ihler is an internationally renowned expert in countering and preventing radicalization into violent extremism through the design of healthier communities on and off-line. In 2016,



Ihler co-founded the [Khalifa-Ihler Institute](#) which works to promote peace, human rights, and thriving communities. Ihler is also a member of the group [Extremely Together](#) working under the [Kofi Annan Foundation](#) to empower youth internationally to challenge violent extremism in their local communities and work against radicalization across the globe.

Through his international work, Ihler has among others worked with and advised both local organizations, national governments, and international institutions such as the EU, OSCE and the UN to develop strategies to more effectively prevent radicalization into violent extremism that may lead to terrorism and build more peaceful communities. Ihler's work is based on a holistic understanding of the social, economic, cultural, and political roots of radicalization and builds on an understanding of violent extremism as the violent denial of diversity.

Much of Ihler's work builds on his experiences working with former violent extremists from various radical backgrounds, his own experiences as a survivor of the 2011 terrorist attack in Norway, his academic work in Peace and Conflict Studies as well as contributions in collaboration with activists, policymakers, technologists, and researchers from across the world. Ihler's work has been featured in articles and op-eds in outlets including *Time Magazine* and the *Guardian*, two [TEDx](#) talks, and numerous other appearances in international media, conferences, and fora.







Image provided by speaker

## ***Dr. Shiraz Maher***

Dr. Shiraz Maher is Executive Director of the Global Network on Extremism and Technology (GNET) and Director of the International Centre for the Study of Radicalisation (ICSR), as well as being a Lecturer in the Department of War

Studies at King's College London. He currently leads the Centre's research on the Syrian and Iraqi conflicts and also researches Salafi-Jihadi soteriology.

Maher is a recognized expert on the current Middle East crisis and jihadist movements. The BBC has described him as "one of the world's leading experts on radicalization," and the Washington Post has called him "a respected specialist on Islamic State." The Observer's Jason Burke says he has "a justified reputation as a leading authority on contemporary Islamic extremism."

His book, *Salafi-Jihadism: The History of an Idea* (Oxford University Press; and Hurst & Co.) has been widely acknowledged as a ground-breaking exploration of the political philosophy behind contemporary jihadist



movements. It has been described as “a masterclass in how to do intellectual history,” by Tom Holland, “of considerable scholarly value,” by Mahan Abedin, and “a standard reference for years to come,” by Will McCants.

Maher is also an adjunct lecturer at Johns Hopkins University (where he currently teaches separate courses on radicalization and political Islam), and was a visiting lecturer at Washington College during the Spring Semester of 2012 (where he taught Middle East politics).

He is a contributing writer for the New Statesman, frequently writing on Islamic State and the broader Middle East. He has conducted fieldwork across the world, interviewing members of the Taliban, al-Qaeda, Jabhat al-Nusrah, Ahrar al-Sham and the Free Syrian Army. Most recently, he has conducted interviews with more than 100 Western foreign fighters in Syria and Iraq. Based on his insights from those interviews, he has given evidence before two parliamentary committees on the Syrian conflict, the flow of foreign fighters into the country, and the rise of Islamic State. In 2016 he was shortlisted for the Orwell Prize in journalism for his pieces on radicalization, foreign fighter mobilization, and the terrorist threat to Europe. He also received the prize for ‘Excellence in Research Innovation and Impact,’ at the King’s Awards in 2015.”





Image provided by speaker

## ***Farah Pandith***

Farah Pandith is an author, foreign policy strategist, and former diplomat. A world-leading expert and pioneer in countering violent extremism, she is a frequent media commentator and public speaker.

Her book is *How We Win: How Cutting-Edge Entrepreneurs, Political Visionaries, Enlightened Business Leaders, and Social Media Mavens Can Defeat the Extremist Threat.*

She served as a political appointee under presidents George H.W. Bush, George W. Bush, and Barack Obama, and most recently she was the first ever Special Representative to Muslim Communities, serving both Secretaries Hillary Clinton and John Kerry. She has served on the National Security Council, at the U.S. Department of State, and the U.S. Agency for International Development (USAID) in various senior roles. She has also served on the Department of Homeland Security's Advisory Council, chairing its task force on countering violent extremism.



She is a senior fellow with the Future of Diplomacy Project at the Belfer Center For Science and International Affairs at the Harvard Kennedy School as well as an adjunct senior fellow at the Council on Foreign Relations. Pandith divides her time between Washington, D.C.; London; and Cambridge, Massachusetts.



Image courtesy of Lowry Institute

### ***Lydia Khalil***

Lydia Khalil is a Research Fellow in the West Asia Program at the Lowry Institute in Sydney Australia and director of Arcana Partners, a research and risk advisory firm.

She has a broad range of policy, academic and private sector experience, and has

spent her career focusing on the intersection between governance and security — whether it be understanding the rationales behind terrorism and counterinsurgency, how to create governance systems that lead to functioning societies, effective policing strategies or the security and policy effects of new technology.

Lydia has held positions at the Council on Foreign Relations, the US Department of Defense, the Australian Strategic Policy Institute and a number of research and adjunct teaching positions at university



Prior to moving to Australia, she was a senior policy advisor to the Boston Police Department, working on countering violent extremism, intelligence and counterterrorism, and community policing strategies. She has also worked as a senior counterterrorism and intelligence analyst for the New York Police Department.

Lydia is a frequent media commentator and conference speaker and has published widely on her areas of expertise. She holds a BA in International Relations from Boston College and a Master's in International Security from Georgetown University.



Image provided by speaker

### ***Hamish Hansford***

Hamish Hansford is the First Assistant Secretary of Cyber, Digital and Technology Policy in the Australian Department of Home Affairs. In this role, Hamish leads Australia's cyber security and cybercrime policy, online harms policy including countering terrorism and child exploitation, encryption policy as

well as technology security policy.



Immediately prior to this, he was the First Assistant Secretary of National Security and Law Enforcement Policy in the Department of Home Affairs where he delivered Australia's first ever modern slavery act, surveillance, investigatory powers and lawful access reforms, as well as hardening of Australia's counter money laundering, illicit firearms, terrorist financing and child exploitation regimes. Prior to this, Hamish has held Senior Executive positions in the Department of Immigration and Border Protection and the former Australian Crime Commission. Hamish has also served in a range of intelligence, policy, planning, program delivery roles in the Department of the Prime Minister and Cabinet, Attorney-General's Department, Australian Senate and the Office of Transport Security.



Image provided by speaker

### ***Adam Hadley***

Adam Hadley is the Founder and Director of Tech Against Terrorism, a public-private partnership recognized by the UN Security Council in working with the Global Internet Forum to Counter Terrorism (GIFCT) and the United Nations Counter-Terrorism Directorate (UN CTED) to support the global tech sector in tackling the terrorist use of the internet whilst respecting human rights.



Adam is also the CEO of the London-based data science consultancy QuantSpark and its not-for-profit arm QuantSpark Foundation which is responsible for implementing Tech Against Terrorism on behalf of UN CTED and the GIFCT.

As part of this independent initiative, Adam leads a team of researchers, policy analysts, data scientists, and software engineers to support smaller platforms that do not otherwise have the resources to tackle the terrorist use of the services on their own. The three pillars of Tech Against Terrorism are: outreach, knowledge sharing, and providing practical technical support to tech platforms. The scope of Tech Against Terrorism covers all platforms used by terrorist and violent extremists including fintech, social media, archiving, infrastructure, and messaging apps.

Terrorism and violent extremism of all forms is covered by this work including from violent jihadist groups and far right violent extremists.

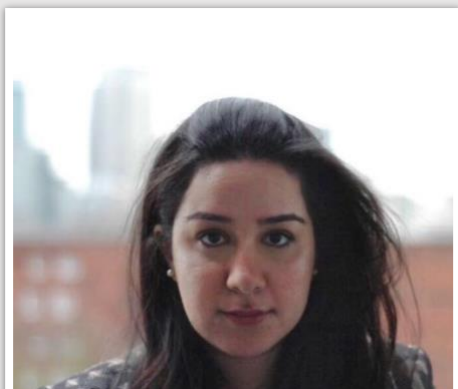


Image provided by speaker

### ***Dina Hussein***

Dina Hussein is a Counterterrorism and Dangerous Organizations Policy Manager for Europe, the Middle East and Africa at Facebook. Ms. Hussein's research background centered around themes of securitization of



civilian space, mass radicalization, counterterrorism operations in the Middle East and the intersection of counter terrorism and the protection of fundamental freedoms.



Image provided by speaker

### ***Lucy Calladine***

Lucy is Google's Public Policy lead on countering extremism. In this role, she advises Google on content issues across Google's products and services relating to hate speech, terrorism and violent extremism. She also manages Google's work with GIFCT and other multilateral fora focused on fighting

terrorism in the online space.

Prior to joining Google at the beginning of 2020, Lucy was the Deputy Director for Online Policy in the UK Home Office. In this role she led the UK Government's policy response to terrorist use of the internet and the Home Office's joint work with the Department for Digital, Culture, Media and Sport on the UK's proposal for Online Harms legislation.

Lucy has also held other positions working for the UK Government including advisory roles to UK Government Ministers in the Home Office





and Ministry of Defence, as well as policy roles in Defence and the Cabinet Office, covering national security and counter-terrorism issues.



Image courtesy of Chatham House

### ***Nick Pickles***

Nick Pickles is the Director of Global Public Policy Strategy and Development, at Twitter, leading the company's thinking on critical issues at the intersection of tech, public policy, and politics.

Previously, he was Head of Public Policy for Twitter in the UK and before that the director of the civil liberties and privacy campaign group Big Brother Watch.

A law graduate from the University of Durham, he served as President of Durham Students' Union and stood as a candidate in the 2010 UK General Election. He is also a Fellow of the Royal Society of Arts, an internationally published music photographer, and a board member of the non-profit BBC Media Action.





Image provided by speaker

### ***Dr. Erin Saltman***

Dr Saltman is Facebook’s Head of Counterterrorism and Dangerous Organizations Policy for Europe, the Middle East and Africa. Her background and expertise include processes of radicalization within a range of regional and socio-political contexts.

Her research and publications have focused on the evolving nature of online extremism and terrorism, gender dynamics within violent extremist organizations and youth radicalization. She also manages Facebook’s work with the Global Internet Forum to Counter Terrorism (GIFCT).



Image provided by speaker

### ***evelyn douek***

evelyn douek is a lecturer on law and S.J.D. candidate at Harvard Law School, and Affiliate at the Berkman Klein Center for Internet & Society. She studies global regulation of online speech, private content moderation institutional design and comparative free speech law and theory.



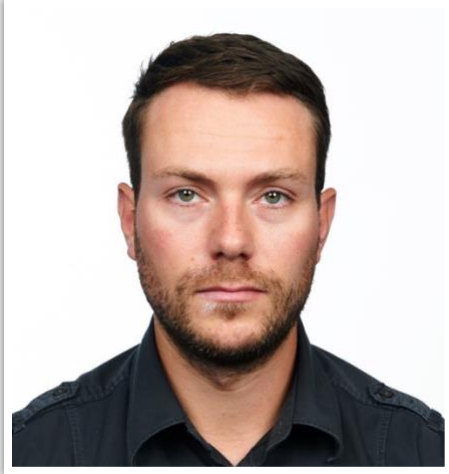


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### ***Tobias Wippich***

Tobias Wippich has worked for the German Federal Criminal Police Office (BKA) since 2003. After three years of training, he worked for nearly six years (2006-2011) as an investigator on Islamist terrorism. From 2012 to 2018, he worked for seven years in the Hostage Incident Management Team of

the BKA that is responsible for hostage-takings and kidnappings that are committed abroad against German citizens. Since 2019, his work has become a bit more technical, as he changed to a unit responsible for online/internet investigations.



Image provided by speaker

### ***Dia Kayyali***

Dia Kayyali coordinates WITNESS' technology and advocacy work, engaging with technology companies and working on tools and policies that help human rights advocates safely, securely and ethically document human rights abuses and expose them to the world.



Dia first recognized the need for documentation in the fight for human rights in high school when they got teargassed in the 1999 World Trade Organization protests. They've been engaged in activism ever since. Their interest in surveillance developed as a Syrian-American in post-9/11 USA. Before joining WITNESS, Dia worked as a fellow with Coding Rights, a Brazilian digital rights organization, researching surveillance and technology in the context of the 2016 Olympics. Dia's writing has been featured in Vice, Quartz, and the Parallax.

Dia previously worked as an Activist at the Electronic Frontier Foundation, where they focused on surveillance, anonymity, digital security, and free expression online. As the 2012 Bill of Rights Defense Committee Legal Fellow, they worked with grassroots groups to restrict the reach of overbroad national security policies. Dia served on the board of the National Lawyers Guild from 2010-2015. They continue to provide legal and digital security support for human rights activists inside and outside the US, and they serve on the Advisory Board for [Onlinecensorship.org](http://Onlinecensorship.org).



## About

*The Global Internet Forum to Counter Terrorism (GIFCT) was established in 2017 as a group of companies dedicated to preventing terrorists and violent extremists from exploiting digital platforms.*

*In 2020, GIFCT restructured as an independent organization that is capable of sustaining and deepening industry collaboration and capacity, while incorporating the advice of key civil society and government stakeholders.*

*In its new form, GIFCT will strive to improve the capacity of technology companies; enable multi-stakeholder engagement; encourage civil dialogue; and advance the broader understanding of terrorist and violent extremist operations.*

For more information, please visit [www.gifct.org](http://www.gifct.org).

